

# 1:1 FREQUENTLY ASKED QUESTIONS

## **1. What are my responsibilities as a parent/guardian in terms of replacement of the Chromebook if it is damaged, lost or stolen?**

The Deerfield Community School District will be responsible for the repair of the Chromebook for normal wear of the unit that is covered by the limited, general manufacturer's warranty. If the Chromebook is damaged, stolen, or lost, the student/parent/guardian is responsible for paying to repair or replace the unit. The District regards the Chromebook as all other materials that are checked out to a student, ex: library materials, sports equipment, etc.

## **2. Will the district be offering insurance for the Chromebooks?**

No. Through research, it was determined that the insurance is cost-prohibitive with inexpensive devices, such as this model of Chromebook.

## **3. What are the replacement costs of the Chromebook and accessories?**

Replacement Costs:

Chromebook Dell 11 Replacement: \$250

Screen: \$55

Motherboard: \$145

Keyboard: \$65

TouchPad: \$35

AC Power Charger: \$30

Snap-on Case: \$25

Carrying Case: \$20

Shoulder Strap: \$5

## **4. Does my child have to accept a Chromebook?**

A Chromebook will be made available to each 9th through 12th grader for the 2015-16 school year, for use at school and to take home. Students and parents/guardians must sign and return the District-Issued Chromebook User Agreement (Appendix D) and Student Internet Acceptable Use Consent Form before a Chromebook is issued to the student. If a parent/guardian does not want the child to take a Chromebook home, the student can leave their device in their locker and/or arrange to have it charged in the IMC overnight. Students may choose to instead bring his/her personal computer to

school for instructional purposes, in accordance with the district BYOD agreement (see Appendix ?). The expectation is that all BYOD students would bring their device on a daily basis.

### **5. How is the district paying for the Chromebooks?**

The Chromebooks are being purchased through funds allocated for the general budget, as well as allocated technology funds in the referendum budget. In addition, some funds are a reallocation from the curriculum budget within the referendum.

### **6. As a parent/guardian, how do I monitor my child's use of the internet?**

While your child is using the DCSD Chromebook, there are filters in place similar to as if your child were using the Chromebook at a school. Filters do not replace parental supervision, so please monitor technology usage at home as needed. Please see the attached document entitled *Parents' Guide. Safe and Responsible Student Internet Use*. (Appendix C). We also highly recommend resources from Common Sense Media (<https://www.commonsensemedia.org>).

### **7. What if we don't have wifi at home?**

A Chromebook's use is maximized with wifi. In a recent survey, the vast majority of families indicated that they have internet capability at home. If a family does not have wifi, students are encouraged to maximize work time with their Chromebook at school, at the public library, at local businesses with wifi capabilities, or wherever wifi is available. Homework Club is offered after school several nights per week, as well, which would allow for school wifi access. Arrangements can be made for the student to be at school outside of normal school hours by contacting the office. Students also have the ability to complete some assignments at home by utilizing Google Docs offline.

### **8. Are students required to purchase their own cover/bag?**

No, DCSD is supplying both a protective snap-on case, as well as a carrying case. It is required that all Chromebooks remain in the protective snap-on case at all times. The Chromebook should be stored in the carrying case with the zipper closed whenever it is not actively being used, for transport around school, and to and from school.

### **9. What if a student forgets to charge the Chromebook?**

There will be limited power outlets in the classrooms and in the IMC. Students who consistently (three times or more) come to class unprepared without a charge will be required to turn the Chromebook in to the IMC at the end of each day and pick it up each day for one week.

#### **10. Will students keep the Chromebook for the summer?**

Chromebooks and all DCSD accessories will be returned during the final week of school so they can be checked for any service needs and prepared for use the following year. A Chromebook may be made available for students taking summer school classes that require use of the Chromebook. Please contact the building principal and/or technology staff with any questions regarding student use of Chromebooks.

#### **11. Will students receive the same device each year?**

Yes. Each student is assigned a specific Chromebook that they will continue to use for their high school career. They will return it at the end of each school year and be reissued the same Chromebook (and accessories) for the following school year. Seniors will be responsible for turning in their device, accessories, and any damage/replacement fees prior to graduation.

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